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Electronic Waiver

In the technological world of today, most of us use our smart phones, pads and computers for various types of communication. At various times, clients choose to use their text and their email (google, yahoo, etc.) to ask questions, make appointments, etc. It is important to note that these transmissions can have a problem in a variety of ways: the transmission does not come through on the therapist's end, the transmission gets sent to the wrong person, and there is no emotional tone available in text and email, among others. Given this, it is important to have open communication between the therapist and the client regarding transmissions of these kinds. In particular, if there has been no response in 24 – 48 hours, assume that the transmission did not get received and make contact again. Until we have met face to face and you have given me forms that indicate we have a contract for conducting therapy, a response to an inquiry email is not a therapist-client relationship.

Please be advised that some of these electronic mediums are not necessarily HIPAA compliant and I cannot insure that confidentiality would not be breached. Additionally, keep in mind that once you email or text me from your electronic devices/computers that there will be a trail of emails. Should you forget to close your browser, lend someone your computer or device, or simply forget to turn off the program, others in your environment will be able to read those communications

Additionally, please note that Skype is not HIPAA/HITECH compliant. If we use such a medium like VSEE, please note that I cannot insure confidentiality as this is in the electronic world.

Please sign below to indicate that you are aware of the possible difficulties in using technology in these ways and that you want the option of such communications.

Client Name _____ Date: _____